

To automatically reset your password:

- 1 | The first time you login or after Solution Center resets your password, you'll be prompted to answer 3 questions. If you haven't already, please fill in the Security Questions.

To help ensure the security of your AXIS user ID, choose three security questions and provide answers. These questions will help us verify your identity, should you forget your password.

Question # 1*
 Answer

Question # 2*
 Answer

Question # 3*
 Answer

[REMINDE ME LATER](#) [SUBMIT](#)

- 2 | If you've forgotten your password or want to reset your password, from the AXIS Login Screen, select **Forgot my Password**.

Welcome

Please Log In

E-mail

Password

[Forgot your Password?](#) [Contact Us](#)

[SUBMIT](#)

- 3 | Provide your e-mail address and confirm you're not a robot, then **SUBMIT**. You'll see a confirmation message that password reset instructions have been sent to your registered email.

To reset your password, enter your registered email address and follow instructions.

Registered Email*

I'm not a robot

[CANCEL](#) [SUBMIT](#)

An email has been sent to your registered e-mail address. Please follow the instructions specified in the e-mail to reset your password.

- 4 | Open the e-mail and click the **LINK** provided. If you don't see the e-mail, check your 'junk' or 'spam' folder.

Please note that the link to reset your password is only valid for 24 hours. Answer your security question. You're only required to answer 1 of the 3 questions. If you answer the 1st question incorrectly, you're prompted to answer question #2.

If you answer all 3 incorrectly, please contact the Solution Center to reset your password.

Please answer security question to reset your password

Question* What is the name of your favorite restaurant?

Answer

- 5 | Change your password and confirm (password requirements: 8 character minimum, contain an upper case, lower case, number and special character. Cannot be one of the previous 5 passwords)

Please enter New password

New Password

Confirm Password

