

# NEXTGEN HOMEBUYER REPORT

By Kristin Messerli Sponsored by National MI

\*For informational purposes only



2024



## INTRODUCTION

We began research for the first annual NextGen Homebuyer Report in April of 2020 and have since launched 8 surveys, totaling over 5,000 respondents between the ages of 18-44, alongside countless interviews with NextGen homebuyers. A common theme through the past three years has been that of education and distrust.

Last year, we found significant variances in psychometric and behavioral approaches to homebuying and financial wellness between Gen Z and Millennials, as well as barriers by gender, race and ethnicity, and occasionally by income level. While this report remains fairly general, we will continue to release data sharing the demographic breakdown, most significantly seen by gender and race/ethnicity.

My hope with this report is that it will fuel more conversations on how to increase equal access to financial resources and increase empathy in the homebuying experience. I look forward to hearing your thoughts on how we can utilize this information to improve our industry and communities.

Cheers,

#### Kristin Messerli

Executive Director, FirstHome IQ

#### BACKGROUND



#### METHODOLOGY

- · 1,000 Respondents, collected in January 2024
- Between the ages of 18-44, equal distribution between Gen Z (18-24), Younger Millennials (25-34), and Older Millennials (35-44)
- Diverse sampling by race and income,
  representing population demographics
- 52% female, 48% male









# NextGen Financial Literacy Report

Measuring first-time homebuyer knowledge

By Kristin Messerli, executive director of FirstHome IQ Sponsored by National MI

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# MEASURING & BUILDING HOMEBUYER LITERACY

ACCESS THE REPORT

FirstHomeIQ.com/GetMyScore

or visit NationalMI.com/NextGen-Resources

# TOP INSIGHTS OF THE

A NEXTGEN HOMEBUYER

- Over half of NextGen are **not confident** homeownership will be **accessible** to the next generation.
- 1 in 2 NextGen are **not confident** in their **knowledge** of homebuying.

3. 54% of NextGen **do not trust lenders** to help them make smart decisions about their future.

YouTube is the top social media platform used by 4. Millennials and Gen Z to search for homebuying info.

**5.** Video is the preferred type of content to consume in learning about buying a home.

6. One-third of NextGen report uncertainty about the **future** as a top barrier to buying a home.



HHH CONTENTS

- 1. Financial Challenges & Strengths
- 2. Barriers to Homebuying
- Education Resources & Social Media

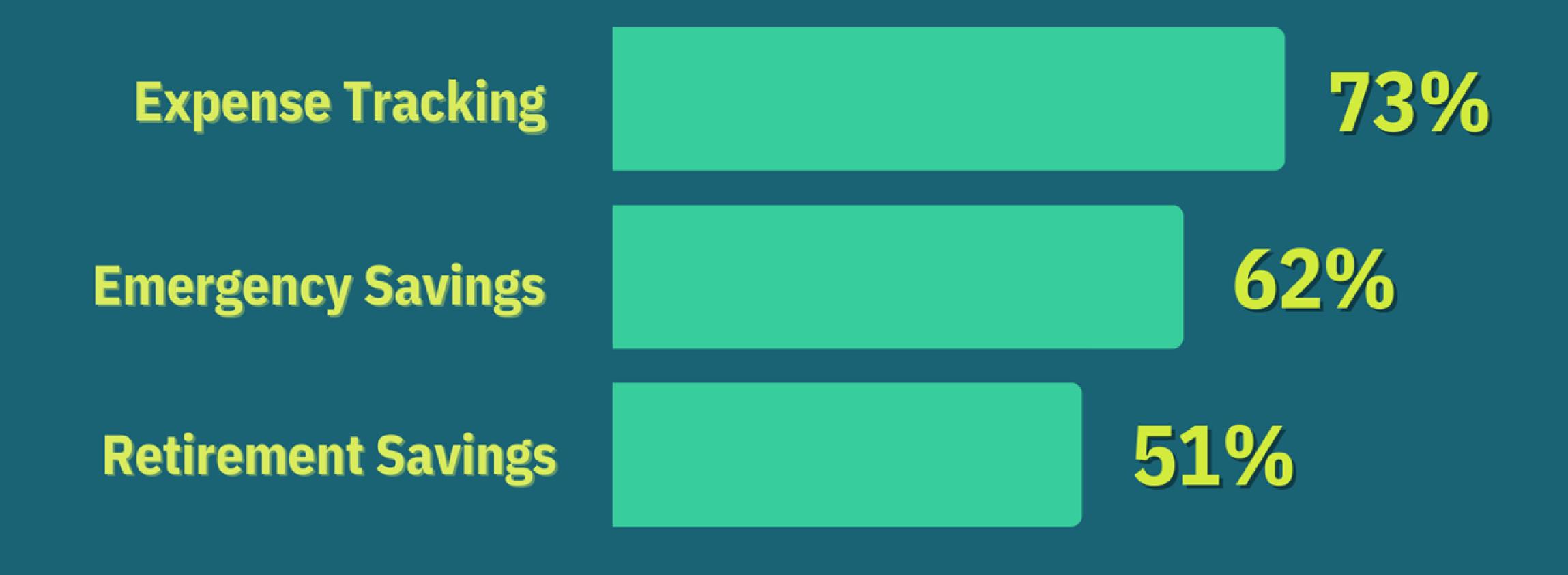
# HH Section 1:

Financial Challenges & Strengths

#### Good Habits



#### Good Habits





#### Stress & Finances





## Biggest Financial Challenges

High cost of living 62.95%

Unexpected expenses 40.03%

28.63% Debt repayment

28.11% Loss of income

Medical expenses 22.02%



#### **Limited Savings**

More than

(1 in 5) have no savings for emergencies.

have saved

2 months or less for emergencies.





#### **NextGen Debt**

#### How Much Debt do you Currently Hold?

Zero debt	28.1%
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Less than \$5,000 37.0%

\$5,000-\$20,000 23.4%

Over \$20,000 11.4%



#### **NextGen Debt**

### Types of Debt

Credit card	51.4%
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**Student loans** 27.2%

22.9% Mortgage

Car loan 22.8%

**Medical / Other** 8.68%





HH Section 2:

**Barriers to Homebuying** 

# **NextGen Barriers to Homebuying**

High cost of living	<u>s</u>	65.4%

Low income	44.6%
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Existing debt	31.2%
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Uncertainty about the future 30.7%

Lack of financial knowledge 19.8%





# NextGen Confidence in the Housing Market

Only 1 in 3 are confident in the stability of the market (36%)



Only 41% are confident that homeownership will be accessible to the next generation in the future.



# NextGen Limited Financial Literacy

of NextGen say they are confident in their knowledge of homebuying.





# **NextGen Trust in Housing Experts**





"How much do you trust the following experts to help you make smart decisions about your future?"



# HH Section 3:

# Education Resources & Social Media

Where NextGen Turns for Personal Finance Information

Friends or family	75.00%
Videos	72.79%
Financial advisors	67.36%
Online articles	64.76%
Online forums (like Reddit)	53.10%
Books	48.31%
Social media influencers	38.21%



Millennials were more likely to turn to financial advisors and online forums like Reddit than Gen Z.





Which social media platforms do you use to gather information about buying a home?

YouTube 63.19%

Facebook 44.38%

Reddit 32.83%

Instagram 36.92%

TikTok 33.39%





# Millennials vs Gen Z:

which social media platforms do you use to gather information about buying a home?

#### Millennials

YouTube Facebook Reddit Instagram TikTok

64.85% 49.54% 35.74% 33.45% 27.60%

#### Gen Z

YouTube 59.19% 47.37% TikTok Instagram 45.32% Facebook 31.93% Reddit 25.78%





Content NextGen find most helpful in learning about buying a home

Videos	49.0%
Online articles	45.2%
Online forums (like Reddit)	28.5%
Podcasts	27.6%
Books	24.7%
Social media influencers	21.6%
E-Books	19.0%
Webinars	18.5%





# NextGen

#### **Social Media Platforms for Entertainment**

TikTok use: Millennials 55% vs Gen Z 63%

1.YouTube	76%
2.Instagram	58%
3.TikTok	58%
4.Facebook	58%
5.Twitter	33%
6. Reddit	19%





# About FirstHome IQ

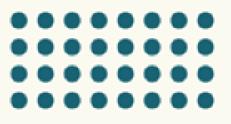
**FirstHome IQ** is a nonprofit organization, dedicated to financial literacy and homebuyer education for the next generation. FirstHome IQ offers online courses, live presentations, and free resources for teachers and schools. FirstHome IQ's Ambassador program provides over 90 industry professionals with educational social media content, marketing resources, and educational materials to bring financial literacy to their communities. Ambassadors donate their time and money to support the mission.





# About National MI

National Mortgage Insurance Corporation (National MI) is a U.S.-based, private mortgage insurance company established with a mission to enable low down payment borrowers to realize homeownership, while protecting lenders and investors against losses related to a borrower's default. We take a straightforward approach to both our products and practices to ensure lenders' confidence in the loans they place with us. We adhere to high standards in insurance underwriting and processing, and customer service. National MI is committed to delivering mortgage insurance solutions that provide a path to coverage certainty. For more information on National MI, visit nationalmi.com.





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